



EPIC FUSION
BRING IT ALL TOGETHER



SUCCESS STORY
YPSOMED

**TOWARDS A GLOBALLY SCALABLE
MODERN WORKPLACE.**



FROM COMPLEX TO GLOBALLY SCALABLE: YPSOMED MODERNIZES THE DIGITAL WORKPLACE.

Today, international collaboration requires more than just functional IT. Employees expect a digital workplace that is always available, secure, and easy to use. Together with Epic Fusion, Ypsomed has fundamentally modernized its Modern Workplace. The result is a globally scalable platform that simplifies IT operations, enhances security, and gets new devices up and running significantly faster.

ABOUT YPSOMED

Ypsomed AG is an internationally active medical technology company headquartered in Burgdorf, Switzerland. With over 2,000 employees, the company develops and manufactures solutions for self-medication at several international locations and supports people in managing their therapy independently and reliably. IT serves as a central foundation for secure and efficient work processes.

- ➔ MODERN DIGITAL WORKPLACE
- + 2'000 EMPLOYEES
- ↑ FASTER AND SAFER
- ➔ INTERNATIONAL ROLLOUT



YPSOMED
SELF CARE SOLUTIONS

«Our collaboration with Epic Fusion was based on partnership and focused on finding solutions. Especially when it came to complex topics such as Windows 11, Intune, app deployment, and endpoint security, the combination of technical expertise, pragmatic implementation, and thorough documentation helped us establish the modern workplace in a sustainable way.»

Valentin Thelesklaf, Manager Workplaces & Automation, Ypsomed

SUCCESS STORY

Initial Situation and Objective

A workplace that has evolved over time is reaching its limits.

As Ypsomed expanded internationally, the demands on its digital workplace also increased. The client environment, which had evolved over the years, resulted in a high administrative burden, hindered standardized processes, and made the deployment of new devices time-consuming. At the same time, demands for cybersecurity, international scalability, and location-independent work were continuously increasing. The existing environment was increasingly reaching its limits. Ypsomed was therefore looking for a modern, secure, and future-proof solution. The goal was a cloud-based platform that automatically provisions devices worldwide, manages them centrally, and consistently protects them according to the zero-trust principle. In addition, existing management processes were to be modernized, local administrator rights reduced, and client management largely automated.

Solution

A modern workplace that scales globally.

Ypsomed has fundamentally modernized its digital workplace and established a centralized, cloud-based modern workplace. To achieve this, the existing client management processes were replaced by Microsoft Intune and Microsoft Entra ID. New Windows 11 devices are now automatically provisioned using Windows Autopilot, configured according to defined corporate standards, and integrated into the central management and security framework as soon as they are first started. Employees receive a largely preconfigured workstation and can become productive within a short time. At the same time, the manual workload for IT is significantly reduced.

Another key focus was on endpoint security. The new workplace is consistently based on the zero-trust principle. Identities, devices, and access are continuously verified and centrally secured. Modern authentication with Windows Hello for Business, BitLocker encryption, Microsoft Defender for Endpoint, Conditional Access, and Windows LAPS protect users, devices, and corporate data throughout the entire device lifecycle. Security policies can be centrally managed and uniformly enforced worldwide.

At the same time, Ypsomed modernized its **application management**. More than 200 applications were standardized and integrated into the central software distribution system. Standard software is installed automatically, and approximately 70% of applications are updated automatically. Through a self-service portal, employees can independently install approved software without requiring local administrator rights. This reduces the burden on IT while simultaneously improving the user experience.

SUCCESS STORY

An important milestone was the first **international rollout in China**. There, the new platform was put into production for the first time under real-world conditions. The successful rollout confirmed that the Modern Workplace can be reliably deployed, centrally managed, and securely operated even at international locations. Ypsomed thus laid the foundation for the phased rollout in Switzerland and at other locations worldwide. Together, the team developed a scalable operating model that simplifies future rollouts, sustainably reduces the burden on day-to-day operations, and lays the groundwork for the future development of the digital workplace.

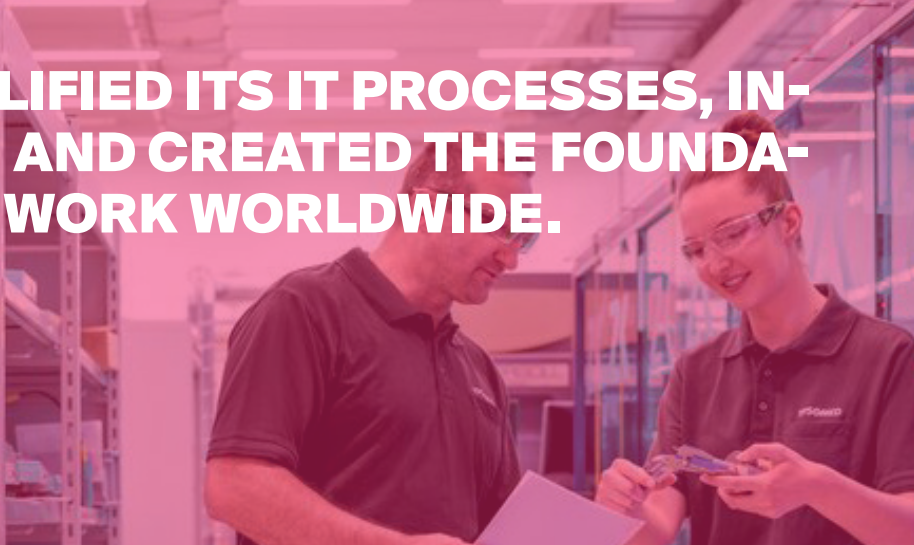
Project

From concept to international rollout.

The project began in 2024 with the design of the new Modern Workplace. Together, Ypsomed and Epic Fusion defined the target architecture and developed a future-proof operating model for the digital workplace. The new platform was then gradually built, tested, and integrated into the existing IT landscape. At the same time, processes for device management, endpoint security, and software distribution were standardized and modernized.

The successful production deployment in China confirmed that the new platform performs well even under real-world conditions and laid the foundation for its rollout in Switzerland and worldwide.

A key success factor was the close collaboration between Ypsomed's Client Engineering team and Epic Fusion. Requirements were jointly evaluated, technical decisions coordinated, and new features tested under real-world conditions. At the same time, the Client Engineering team and the Service Desk were specifically empowered to independently operate, support, and continuously develop the Modern Workplace. The result was not only a modern technical platform but also a sustainable operating model. Today, Ypsomed has the know-how to independently further develop its modern workplace while also being able to draw on the expertise of Epic Fusion as a long-term strategic partner and implementation partner.



YPSOMED HAS SIMPLIFIED ITS IT PROCESSES, INCREASED SECURITY, AND CREATED THE FOUNDATION FOR EFFICIENT WORK WORLDWIDE. WHAT ABOUT YOU?

[Get in touch with us](#)

ERGEBNISSE



OVER 200 APPLICATIONS MANAGED CENTRALLY

Standard and business applications are deployed automatically. Employees install approved software on their own through a self-service portal.



CA. 70% OF APPLICATIONS AUTOMATICALLY

Standardized update processes reduce manual effort, enhance security, and ensure stable operation.



SIGNIFICANTLY FASTER DEVICE DEPLOYMENT

Thanks to Windows Autopilot and automated provisioning, new workstations are up and running in no time.



INTERNATIONALER ROLLOUT IN CHINA

Its successful implementation confirmed its international scalability and laid the foundation for its further global rollout.



BETTER SECURITY ZERO-TRUST APPROACH

Devices, identities, and access are protected centrally. Modern security mechanisms reduce the attack surface and improve compliance.



PLATFORM FOR OVER 2,000 EMPLOYEES WORLDWIDE

A modern, standardized and scalable workplace that simplifies operations and supports future growth.

«With the new Modern Workplace, we have created a secure and globally deployable foundation for our Windows workstations. It was particularly important for us to significantly simplify device deployment, noticeably improve endpoint security, and standardize our environment across the board. All while ensuring seamless integration into our existing infrastructure. The successful initial rollout in China has shown that the jointly developed concept also works reliably on an international scale.»

Valentin Thelesklaf, Manager Workplaces & Automation, Ypsomed

START AN EPIC JOURNEY. GET AN EPIC WORKPLACE.

We are Epic Fusion – connecting what truly makes businesses thrive: people, organizations, and technology. We don't believe in isolated tools or quick fixes. Instead, we create integrated digital workplaces that work, provide security, and deliver measurable impact. With years of expertise in Cloud, Data, Security, Modern Workplace, and AI, we build the digital foundations that enable organizations to grow sustainably. We design resilient cloud infrastructures, deliver uncompromising security, unlock the value of data, and develop tailored business solutions that simplify, automate, and optimize processes. We implement AI where it creates real business value. At the same time, we guide people through change, ensuring that new technologies are not only introduced but truly embraced. Epic Fusion means intelligently connecting everything, putting people at the center, and applying technology with purpose.

Digital first. Humans not second. That's an Epic Journey.

[Learn more](#)

CONTACT

www.epicfusion.com
hello@epicfusion.com
+41 31 512 14 14

BERN

Bahnhofplatz 10b
3011 Bern
Switzerland

ZURICH

The Circle 60
8058 Zurich
Switzerland

GERMANY

Bürgermeister-Stöcklein-Strasse 1
76855 Annweiler
Germany



EPIC FUSION
BRING IT ALL TOGETHER