



EPIC FUSION
BRING IT ALL TOGETHER



SUCCESS STORY

REGA - SWISS AIR RESCUE

POWER APPS FOR DIGITAL

INVESTMENT AND IDEA MANAGEMENT

POWER APPS IN ACTION: A MORE EFFICIENT APPROVAL PROCESS AT REGA.

The Swiss Air Rescue Service Rega stands for precision, speed, and the excellence – in every aspect of its operations. Together with Rega, Epic Fusion developed a Power App that digitizes, structures, and streamlines the organization’s investment and idea management process. Employees now submit ideas according to a defined framework, and a one-pager is created internally that plays a key role in the decision-making process. Less coordination effort. Faster decisions. Greater impact.

ABOUT REGA

The Swiss Air Rescue Service Rega is a private, non-profit foundation and one of Europe’s leading air rescue providers. With approximately 470 employees, Rega operates a fleet of modern helicopters and air ambulances and carries out over 19,000 missions annually – both domestically and internationally. Driven by a clear mission, Rega is committed to providing people in need with rapid, safe, and professional medical assistance whenever and wherever it is needed.

- ~ **470 EMPLOYEES**
- **MODERN WORKPLACE**
- + **INCREASED EFFICIENCY**
- < **LESS BUREAUCRACY**



SUCCESS STORY

Initial Situation and Objective

From Idea to Decision – digital, transparent, efficient.

Improvement ideas and investment proposals were previously submitted through decentralized channels and documented in different formats. As a result, evaluations lacked consistency, and decision-making materials often had to be compiled manually, leading to increased coordination efforts and slower approval processes.

The goal was to introduce a digital solution that offers employees a structured way to submit ideas and guide them through a clearly defined, transparent approval process. At the same time, decision-makers needed a concise, standardized basis for evaluating each proposal. The solution had to be intuitive to use, provide a familiar user experience, and seamlessly integrable into the existing system landscape.

Solution

More efficient Decision-Making through standardized Idea Evaluation.

In collaboration with Rega, a customized Power App was developed to digitally map the investment and idea generation process. The solution is based on two structured proposal phases. This standardization enables comparability and improves the quality of the submitted proposals.

A key feature of the solution is the automatically generated one-pager. At the touch of a button, the structured information is transformed into a compact basis for decision-making. This significantly reduces manual effort and accelerates the entire decision-making process. The visual design was deliberately modeled after existing Rega applications to ensure high user acceptance.

Project

Power Apps as the Foundation for structured Idea Management.

Initially, existing processes were analyzed and key pain points were identified. Based on this, a proof of concept was developed, which validated early on that the structure and logic of the two-stage application model met the requirements. The subsequent implementation took place iteratively in close coordination with the project team.

Features were expanded step by step, feedback was integrated directly, and the user experience was continuously optimized. Following a successful testing phase, the solution was rolled out and embedded within the organization.

RESULTS



STANDARDIZED BASIS FOR DECISION-MAKING

Each idea is documented in a standardized one-pager following a specific format, which ensures quality, completeness, and comparability.



FASTER, MORE EFFICIENT APPROVAL PROCESS

The end-to-end digital workflow reduces manual effort and accelerates decision-making throughout the approval process.



STRATEGIC INTEGRATION

Active use by the entire team ensures that the tool is firmly integrated into the investment and governance process.

«Working with Epic Fusion to implement this Power App was highly professional and a pleasure throughout. We particularly appreciated their strong expertise, as well as the constructive and collaborative partnership.»

Thomas Laubscher, IT Project Manager, Rega

REGA IS ALREADY USING POWER APPS AND AUTOMATED PROCESSES – WHAT ABOUT YOU?

Get in touch

START AN EPIC JOURNEY. GET AN EPIC WORKPLACE.

We are Epic Fusion – connecting what truly makes businesses thrive: people, organizations, and technology. We don't believe in isolated tools or quick fixes. Instead, we create integrated digital workplaces that work, provide security, and deliver measurable impact. With years of expertise in Cloud, Data, Security, Modern Workplace, and AI, we build the digital foundations that enable organizations to grow sustainably. We design resilient cloud infrastructures, deliver uncompromising security, unlock the value of data, and develop tailored business solutions that simplify, automate, and optimize processes. We implement AI where it creates real business value. At the same time, we guide people through change, ensuring that new technologies are not only introduced but truly embraced. Epic Fusion means intelligently connecting everything, putting people at the center, and applying technology with purpose.

Digital first. Humans not second. That's our Epic Journey.

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