



**EPIC FUSION**  
BRING IT ALL TOGETHER



SUCCESS STORY  
**BAND COOPERATIVE**

**MICROSOFT 365 MODERN  
WORKPLACE FOR BAND.**

# DIGITAL TRANSFORMATION THAT CONNECTS PEOPLE AND ENABLES INNOVATION.

Epic Fusion modernized BAND with an Microsoft 365 cloud strategy, enhanced security mechanisms, and targeted change management. Through coaching, webinars, and strong user adoption, an efficient, secure, and future-ready work environment is being created. This transformation also enabled BAND to immediately begin testing AI tools such as Microsoft Copilot – a milestone for digital efficiency and innovation.

## ABOUT BAND

With approximately 800 employees across various locations, BAND is one of the largest privately operated providers of vocational integration services in the Canton of Bern. For more than 75 years, BAND has been dedicated to helping people with health-related impairments achieve sustainable integration into the workforce. Thanks to its extensive experience and proven expertise in aligning the capabilities of people with disabilities with the needs of customers and employers, BAND has established a strong partnership with the Swiss Disability Insurance (IV). Today, BAND is a diverse and high-performing organization operating across a wide range of industrial, commercial, and service sectors. It also runs its own training and integration center, providing comprehensive support for vocational development and workplace integration.

- ~ **800 EMPLOYEES**
- **MODERN WORKPLACE**
- + **INCREASED EFFICIENCY**
- ↑ **EMPLOYEE SATISFACTION**
- < **REDUCED BUREAUCRACY**





**«Epic Fusion didn't just see the infrastructure project – they took all of us on a journey into the digital future. That was the right thing to do, and it was important.»**

Christoph Matter  
Managing Director  
BAND Cooperative

**«From Zero to Copilot AI in One Year: Thanks to strategic foresight and a modern architecture, we were ready to launch Microsoft Copilot Discovery and unlock the potential of the latest AI technology.»**

Stephan Gafner  
Head of IT  
BAND Cooperative



# SUCCESS STORY

## Initial Situation and Objective

### A new Era of digital Work.

BAND recognized the need to modernize its digital workplace in order to meet its own high standards for efficiency, workplace culture, and sustainable use of resources. To achieve this, the organization embarked on a comprehensive transformation of its digital work environment while adapting the way employees collaborate and work. On the technological level, this modernization effort was to be carried out through the introduction of a new digital workspace based on M365. The concept called for an M365 cloud strategy featuring a modern workspace client, a complete migration of data to Microsoft Teams, and the implementation of the latest security mechanisms. To achieve optimal user adoption, the changes brought about by this technological transformation in terms of work organization and culture were to be supported proactively and progressively. For this reason, among other measures, the establishment of an enthusiastic adoption community was encouraged, and the organization of tailored events and training sessions was planned. The approach ensured that the full potential of the Microsoft 365 workplace could be realized quickly and sustainably, delivering measurable improvements in employee productivity, collaboration, and overall user satisfaction.

## Project

### One aligned Team with a shared Vision.

Given the complexity of the initiative, BAND and Epic Fusion adopted an agile project approach based on short iterations and close collaboration. A joint project team was established, working as equal partners throughout the transformation. The project began with a Readiness Phase, during which the technical foundation for the new digital workplace was established. This included extensive infrastructure work, the rollout of Windows 11 devices, and the development of tailored security and governance frameworks.

The Transformation Phase aims to align the new technological capabilities optimally with employees' needs and make them fully usable for them. Starting with a pilot group, the circle of employees involved in the transformation process was steadily and organically expanded. At the same time, users were supported in their adoption process through coaching measures such as floorwalking and webinars, delivered in an individual and low-threshold manner. This not only ensured a smooth transition to the high-performance M365 work environment but also succeeded in generating enthusiasm for a new, more dynamic work culture in which employees independently initiate further process optimizations.

# SUCCESS STORY

## Solution

### From Zero to Copilot AI - in just one Year.

Before the digital transformation, internal communication at BAND was primarily conducted via email and printed documents. Now, BAND workspaces are at the forefront of digital innovation. Thanks to the successful implementation of the Microsoft modern workplace, BAND was able to launch a pilot project right away when Microsoft Copilot was released. The efficient use of artificial intelligence is just one of the many advancements offered by the new, state-of-the-art M365 work environment. The success of the project is based on two key factors. First, the M365 infrastructure was not only implemented using a rigorous methodology and in compliance with the highest quality standards, but was also tailored as closely as possible to the specific needs of BAND employees. Second, Epic Fusion placed strong emphasis on the psychological and human aspects of the transformation process, introducing extensive measures to ensure optimal user adoption. The combination of these two factors led to a rapid, streamlined, and user-friendly implementation of the project. Thanks to the transformation of its digital work environment by Epic Fusion, BAND now has both highly efficient M365 modern workplaces and an adapted work culture that supports future optimization and modernization efforts.

# RESULTS



## TIME SAVINGS IN DAILY WORK

Nothing drives us more than perfecting the modern workplace. That is why we offer a workplace solution based on Microsoft 365 and cloud technology as a flexible and scalable full-service model - so that companies can focus on their core business.



## MORE EFFICIENT AND STREAMLINED PROCESSES

Standardized workspaces, clear governance, and modern security reduce the need for coordination and create clear structures for cross-location collaboration.



## HIGHER EMPLOYEE SATISFACTION

Targeted coaching, webinars, and floor-walking strengthen digital skills and confidence in using new tools - acceptance is high, and motivation has noticeably increased.



## INNOVATION BOOST THROUGH AI READINESS

Thanks to its cloud-based architecture, Microsoft Copilot could be tested right away - serving as a concrete productivity lever and a starting point for data-driven optimization.



**«Our way of working used to be old-school. Now, everything is faster and easier—and it also feels like we're collaborating much more closely.»**

Anita Spring, Vocational Integration Specialist, BAND Cooperative

**BAND IS DIGITIZED AND AI-READY - WHERE DOES YOUR COMPANY STAND?**

Let's talk



**«Epic Fusion has always been there for us whenever we've had problems and has never left us on our own. I found that very reassuring.»**

Leonie Kunz  
Vocational Integration Specialist  
BAND Cooperative

**«I'm glad we're no longer where we were a year ago.»**

Fumi Gruner  
Vocational Integration Specialist  
BAND Cooperative



# START AN EPIC JOURNEY. GET AN EPIC WORKPLACE.

We are Epic Fusion – connecting what truly makes businesses thrive: people, organizations, and technology. We don't believe in isolated tools or quick fixes. Instead, we create integrated digital workplaces that work, provide security, and deliver measurable impact. With years of expertise in Cloud, Data, Security, Modern Workplace, and AI, we build the digital foundations that enable organizations to grow sustainably. We design resilient cloud infrastructures, deliver uncompromising security, unlock the value of data, and develop tailored business solutions that simplify, automate, and optimize processes. We implement AI where it creates real business value. At the same time, we guide people through change, ensuring that new technologies are not only introduced but truly embraced. Epic Fusion means intelligently connecting everything, putting people at the center, and applying technology with purpose.

**Digital first. Humans not second. That's our Epic Journey.**

[Learn more](#)

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